CEDRIC FENN

Louisville, KY

OBJECTIVE

Avid information systems student seeking a position to solve business problems and improve the processes of an organization using my pre-existing technical knowledge and my degree's curriculum of critical thinking and analysis.

EDUCATION

University of Louisville, College of Business   *Graduation Expected in May 2020*
BSBA in Computer Information Systems
Concentrations in Information Security and Business Process Management
GPA: 3.3/4.0

EMPLOYMENT

ORR Safety Corporation, Louisville, KY   *June 2019 - Present*
Information Technology Intern
- Troubleshoot and resolve hardware and software issues for 500 employees across 28 locations.
- Carry out PC imaging and deployment.
- Assist system administrators with Salesforce, Microsoft Dynamics GP, Office 365, and Active Directory.
- Assist with software conversion projects.

McAlister's Deli, Louisville, KY   *July 2014 – June 2019*
Host
- Host, cashier, food prep, cook, catering delivery.
- Often trained new employees on cash register and food stations.
- Experienced working long hours opening and closing the restaurant.

TECHNICAL SKILLS

- ***Software (Windows OS)*** - SQL Server, Visual Studio, Wireshark, Office 365, Visio
- ***Languages*** – C#, HTML, CSS, SQL
- Business Analysis
- Agile, Scrum, and Waterfall software development methodologies
- UML Diagram modeling and analysis
- Database Analysis and Design

AWARDS AND INVOLVEMENT

- Woodford R. Porter Scholarship Recipient, Full Ride
- Dean's List – Spring 2019, Fall 2019
- RaiseRed Dance Marathon Philanthropy for Pediatric Cancer Research at UofL, Fundraiser
- Beta Theta Pi Fraternity – Public Relations, Philanthropy Committee, Recruitment Committee
  - Attended Keystone Regional Leadership Conference.
  - Host multiple charitable events for James Brown Cancer Center at the University of Louisville.